

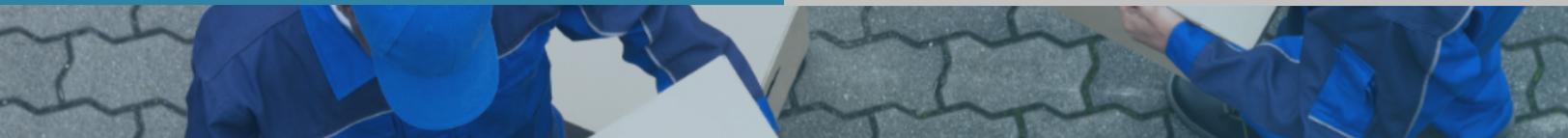
Case Study

Leading National Pharmacy

Leading the Fight Against COVID-19

When the COVID-19 crisis hit, this national pharmacy turned to Stallion Express to help them create a crisis action plan to ensure the safety of their residents' medications. This wasn't as simple as making a new delivery route. Lives were on the line.

This leading national pharmacy partners with long-term and post-acute care facilities, across twenty-one states, supplying medications to thousands of residents.



The Challenge

We were faced with the challenge of creating entirely new delivery systems and processes to ensure the safety of our residents, pharmacy staff, community staff, and our delivery vendors.

We developed a plan to drastically decrease the number of interactions needed for residents to receive their medications, thus greatly reducing the risk of exposure at every point of contact.

We also needed to remove and transfer medication from facilities where there may have already been a contamination risk so they could be returned to the pharmacy for effective sanitization and processing. Every step was a gambit against both time and the unknown.

The Solution

We constructed an entirely new program with new inbound delivery routes and "PPE hardened" vehicles to facilitate removing potentially contaminated prescriptions from nursing homes for immediate return, quarantine, and eventual processing. Further, all of our delivery vendors donned masks, gloves, and carried sanitizing supplies to protect themselves and those they serve.

Within 72 hours we:

- Reduced the number of interactions it took for residents to receive their medications by up to 7x, significantly diminishing the risk of contamination among residents, pharmacy staff, community staff, and our delivery vendors
- Minimized the threat to and from nursing homes without subjecting the outbound medications to contamination
- Maintained the continuity of service and delivery of medication without compromise